### HAVA FACTSHEET 6 | SECRETARY OF STATE KEVIN SHELLEY



# **New Mandates**

#### **Voter Education**

The Act requires the Secretary of State to inform voters of their rights. This includes a voter's right to a provisional ballot, to a responsive complaint procedure, and to ask questions at the polls.

# Voters will trust what they know

California has developed a comprehensive Voter Bill of Rights to be published with all ballot materials and posted in every polling place. It includes the telephone number of the Voter Assistance Hotline.

# **Voter Bill of Rights**

- ▶ You have the right to ask questions about election procedures.
- ▶ You have the right to receive a new ballot if, prior to casting your ballot, you believe you made a mistake.
- ▶ You have the right to a receipt indicating that an elections official received your ballot.
- You have the right to have your vote counted.
- You have the right to cast a ballot if you arrive before the polls close at 8pm.
- ▶ You have the right to review public information provided at a polling place.
- ▶ You have the right to cast a ballot if you are a properly registered voter.
- You have the right to cast a provisional ballot if you believe you are properly registered but your name is not listed on the voting rolls.
- ▶ You have the follow-up notification about the final status of a provisional ballot. Was it counted or not?

## Keeping voters informed

The Act also requires that information must be posted at each polling place on Election Day to inform voters:

- ▶ how to vote [which may be confusing if a voter is using new technology]
- the hours that the polls are open
- ▶ a sample ballot
- voter identification requirements for new registrants
- general information on voter fraud

